



## Niagara Computers REPAIR/SERVICE AGREEMENT

Niagara Computers will only perform computer services, repairs, and upgrades as requested by the customer. There may be circumstances under which your computer can not be repaired.

The length of time required to service/repair your computer cannot be predicted. In the process of working on your computer, there is a potential for data loss. You agree that you have made the necessary backups of your data so that, in the event of such loss, the data can be restored. Niagara Computers will not be responsible for any data loss whatsoever.

You authorize the technician to install any necessary software to perform required services. All software may be deleted or uninstalled upon completion. Computer services/repairs carry a minimum charge of \$45.00. Each quarter hour additional charge will be \$25.00.

An estimate will be provided before services. Estimates are not guaranteed. In the case that there is an unforeseen deviation, beyond the above estimated amount, every effort will be made to contact you and inform you of the situation and receive authorization to continue. Full payment is due upon completion of services. Computer parts, hardware, or/and software that are ordered or special ordered must be paid in advance. All Repair/Service estimates are FREE.

In the case of accidental damage of data to your system or data loss caused by already existing problems in your system such as viruses, bad configured software or hardware problems/failures, you agree to hold Niagara Computers and any person(s) associated with Niagara Computers or involved in the work being done for you harmless from damages resulting from such problems.

All services will be conducted in a professional, reasonable and timely manner. Also, taking into consideration the circumstances and nature of the technical problems.

I hereby agree to the above terms and authorize Niagara Computers to perform services/repairs as stated in the service order or consultation. I also agree to the terms and conditions within this Agreement.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Print Name: \_\_\_\_\_ Phone: \_\_\_\_\_

PC Password: \_\_\_\_\_ Technician: \_\_\_\_\_